

Memorandum

To: Daniel Ford, Purchasing Manager
From: Gary Werchan, Assistant Director – Library Operations
Date: October 11, 2016
Subject: Approval of a Purchase Order to SirsiDynix Corporation

The library requests City Council approval of the purchase order for the annual maintenance and support services quote from SirsiDynix for the Integrated Library System.

SirsiDynix Integrated Library System

SirsiDynix has been the contractual supplier of the library's Integrated Library System (ILS) since 2004. The attached invoice for \$87,116.46 represents the annual software support and maintenance services billing for the upcoming year. The services covered under this agreement include:

- Support and maintenance of the basic library customer, inventory, circulation, and catalog system;
- Hosting and support of the ILS on a Software-as-a-Service (SAAS) basis which increases system uptime, provides 24x7 support, provides business continuity in case of interruptions in the City IT infrastructure, and reduces City IT support costs.
- Support and maintenance of the materials acquisition module including electronic data interface with book vendors;
- Support and maintenance of interfaces with other library systems including self-service checkout, public computer reservation systems, interface with e-book downloadable systems, and others;
- Provision and support of a separate test ILS and catalog systems;
- Provision and support of enhanced content for the public catalog to enhance usability and findability;
- Support and provision of authority control processing to optimize search results accuracy in the catalog;
- Support and provision of the library subscription to the API software tools which permit customization of the ILS system, custom reports and data manipulation and extraction.

In addition to the above services, Sirsi is now the source for services that were previously provided by other vendors or that were billed separately throughout the year, e.g., authority control, training courses, and custom report creation.

The SirsiDynix ILS is the backbone of library operations and all transactions made by staff and the public are dependent on its reliability and availability. Support services from SirsiDynix are used almost on a daily basis. SirsiDynix provides nights and weekend support as part of this package.

We request this item be placed on the next regular City Council agenda for consideration. Please let us know if you need additional information.