



Frisco Fire Department Monthly Report September 2016



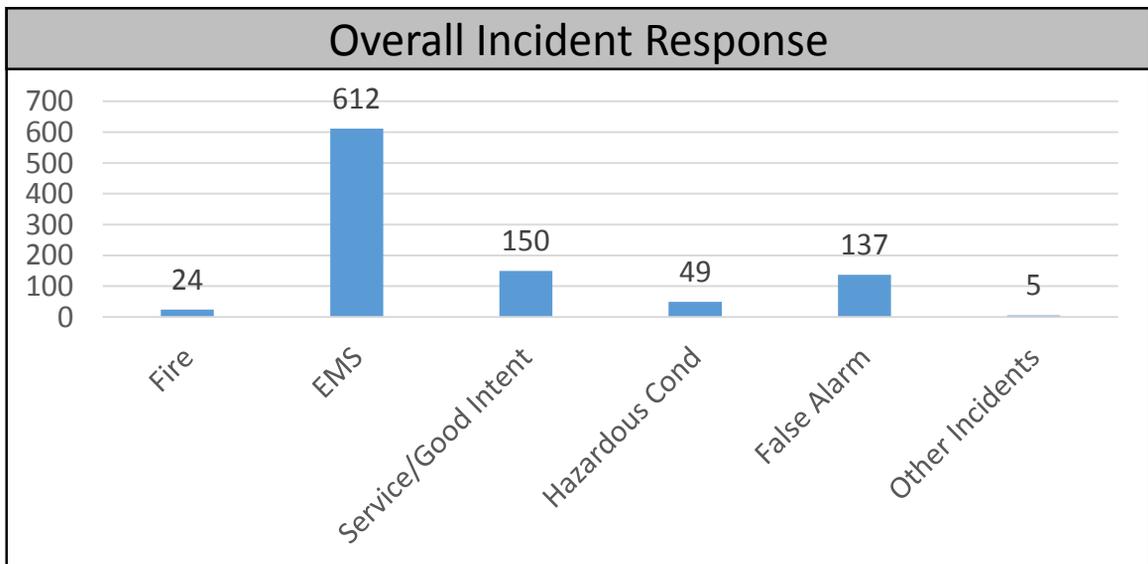
9/11
Ceremonies

The department took timeout to remember those lost on September 11, 2016. 9/11 fell on a Sunday this year and it was the 15th anniversary of those horrific attacks. The Fire and Police departments held a very somber ceremony at Central Fire Station. We also had personnel participating in a stair climb, opening ceremonies and halftime show at the Dallas Cowboys game in Arlington, and the Frisco Garden Club Memorial that evening. We will never forget.



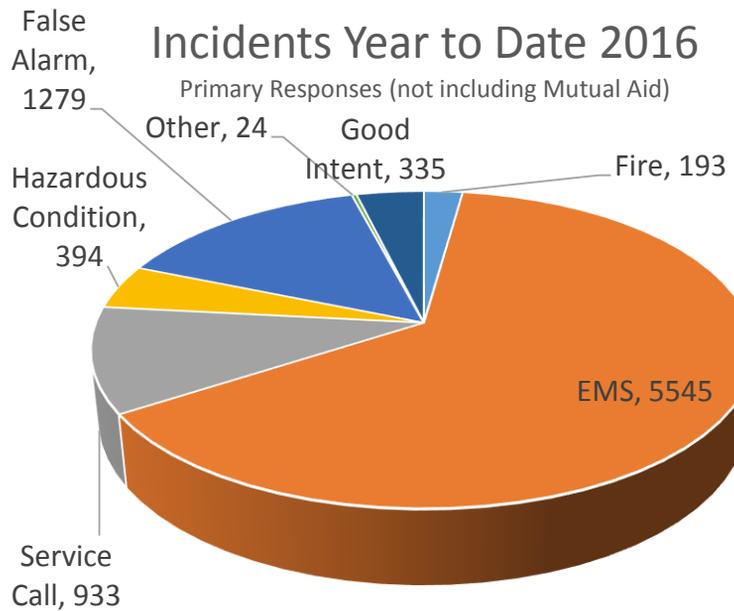
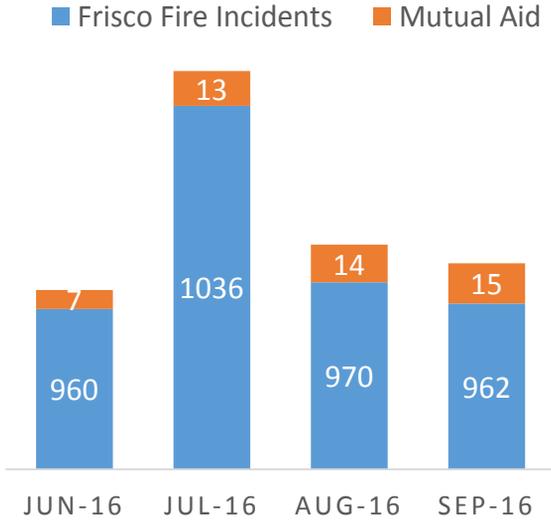
New Engine 4

On September 15, 2016 the Frisco Fire Department took possession of the new Engine 4. This is a 2000 GPM Pierce Velocity Pumper. It was built with funding from the 2015 Bond Election. It is being showcased at the TML conference in Austin and will be placed in service on October 11, 2016.





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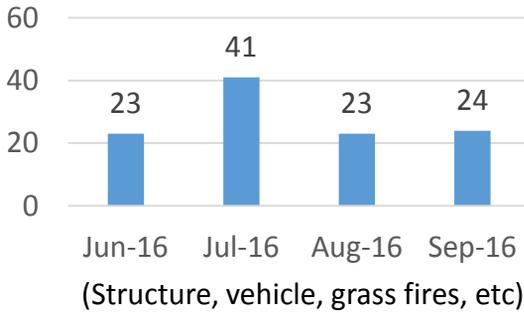


Calls by NFIRS Type

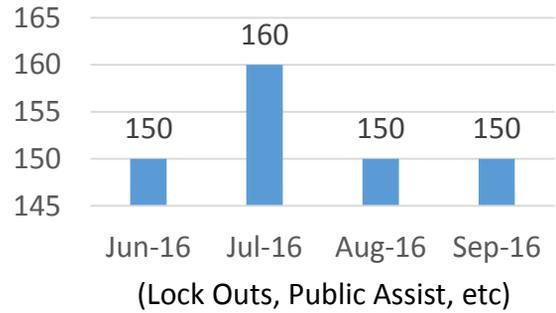
Total Calls	977 <small>Includes Mutual Aid Calls</small>
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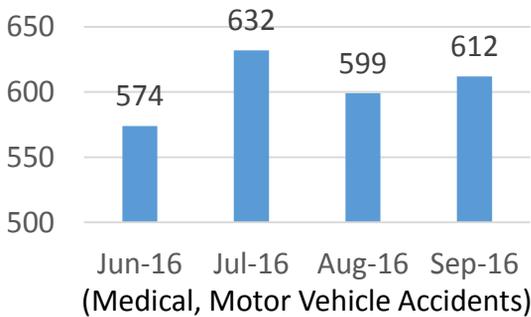
Fire Incidents



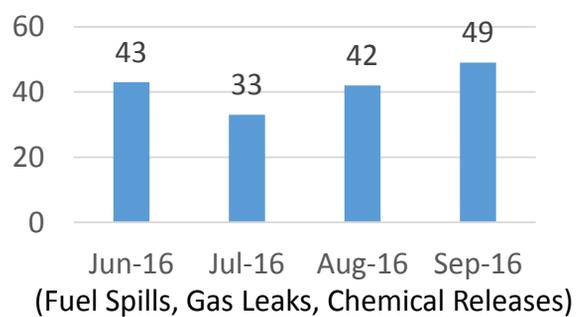
Service/Good Intent



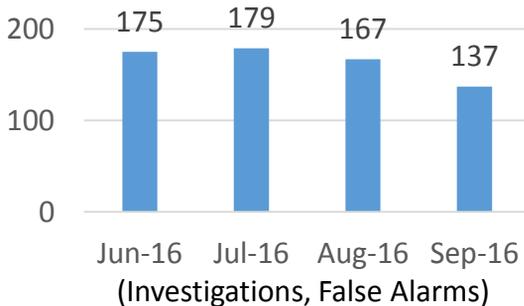
EMS



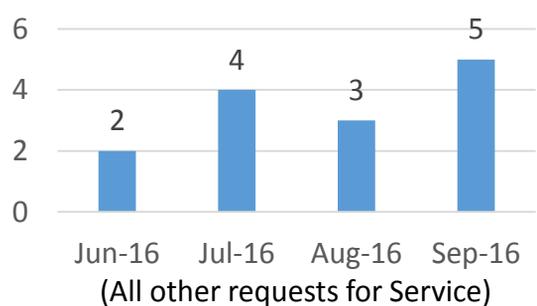
Hazardous Condition



False Alarm



Other Incidents

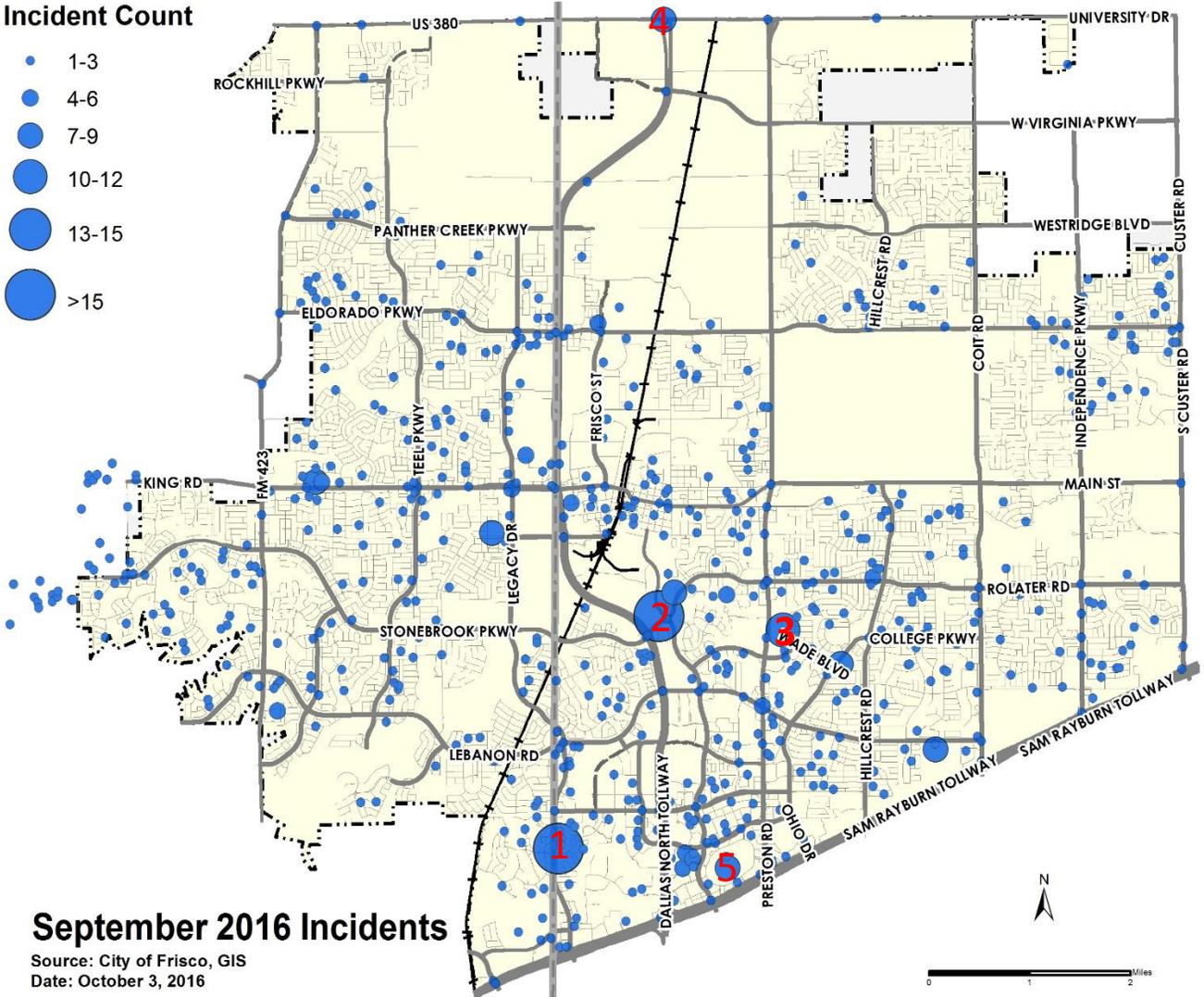




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Incident Count



September 2016 Incidents

Source: City of Frisco, GIS
Date: October 3, 2016

Top 5 Busiest Locations

1. Sunrise of Frisco (22) – Assisted Living
2. Frisco Police Department (21) City Facility
3. The Vineyard (10) – Apartments
4. DNT @ US 380 – (10) Highway Intersection
5. Stonebriar Mall (9) – Shopping Mall

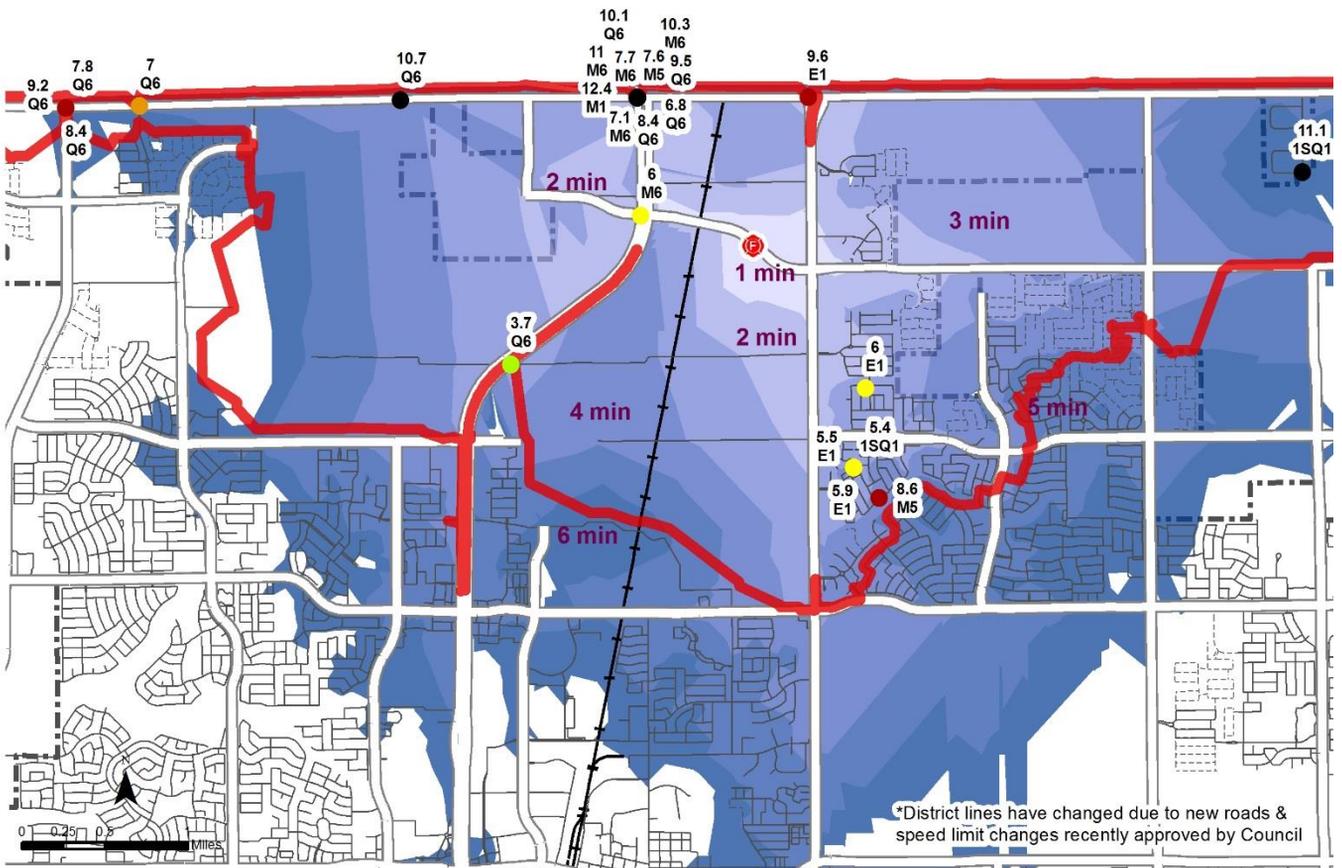


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Proposed Station Rockhill Incident Response Times September 2016

Source: City of Frisco, GIS
Date: October 4, 2016

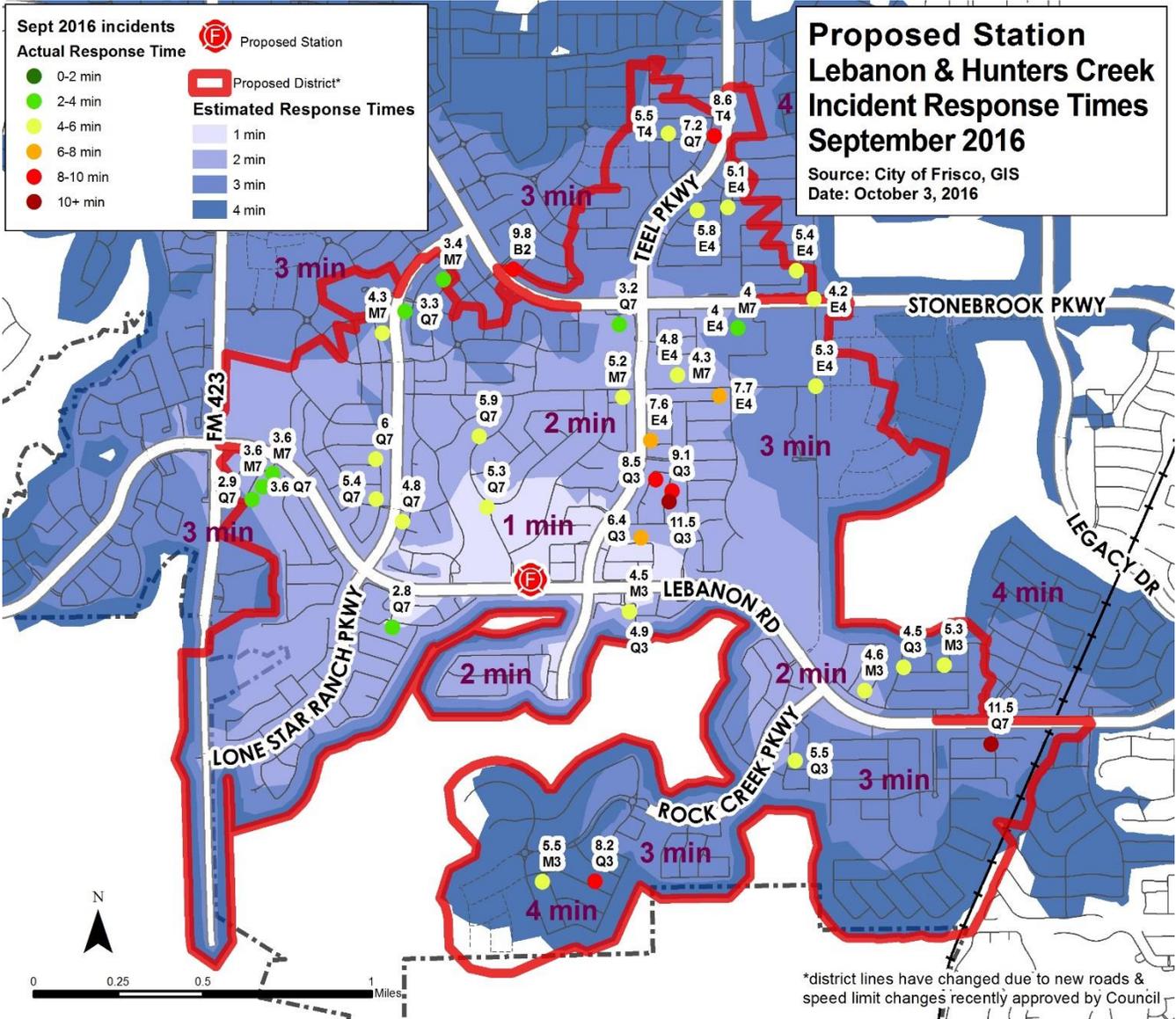


Total Calls in the proposed district

June - 2016	July - 2016	August - 2016	September - 2016
36	45	38	26



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*district lines have changed due to new roads & speed limit changes recently approved by Council

Total Calls in the proposed district			
June- 2016	July- 2016	August - 2016	September - 2016
50	41	46	43



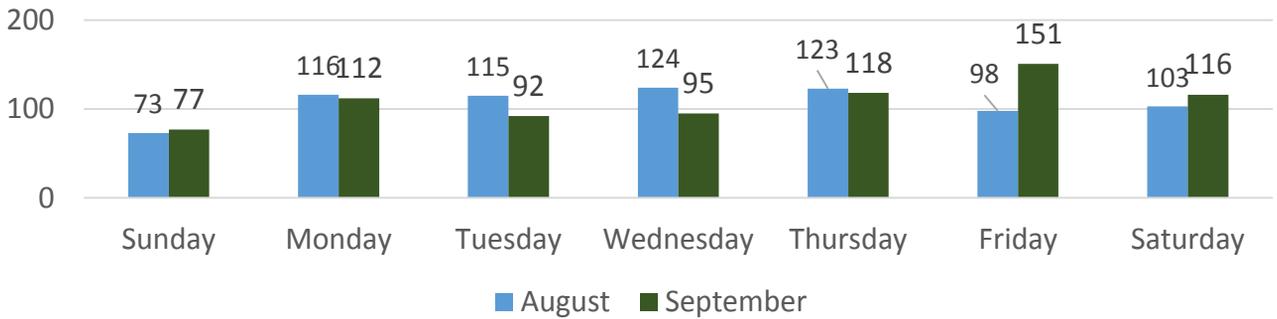
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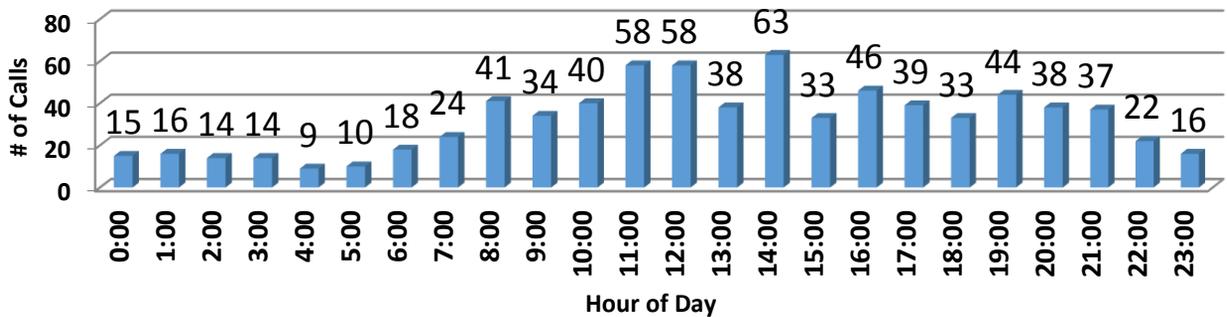
September 2016

Emergency Medical Services

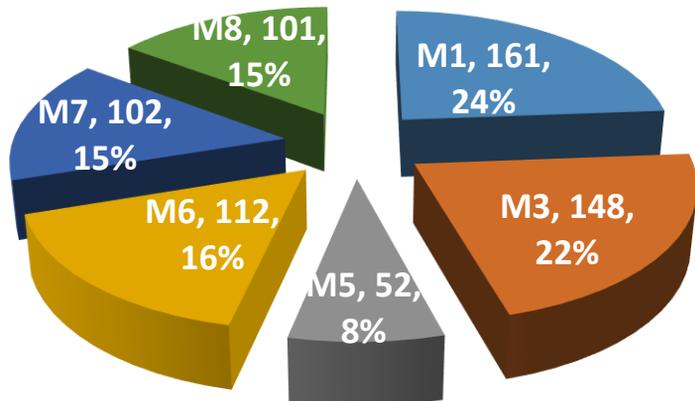
EMS Incidents by Day of Week



EMS Incidents by Hour of Day



EMS Incidents by Unit

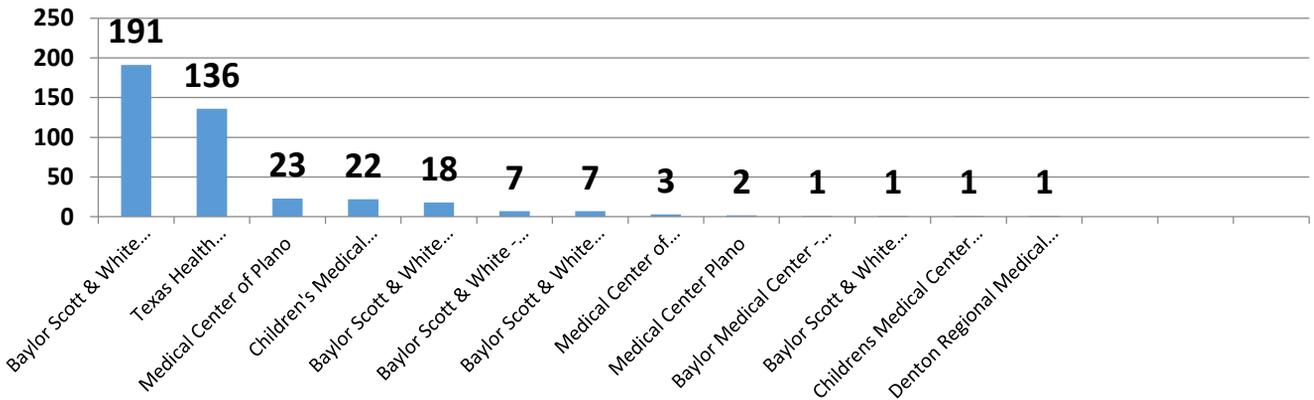




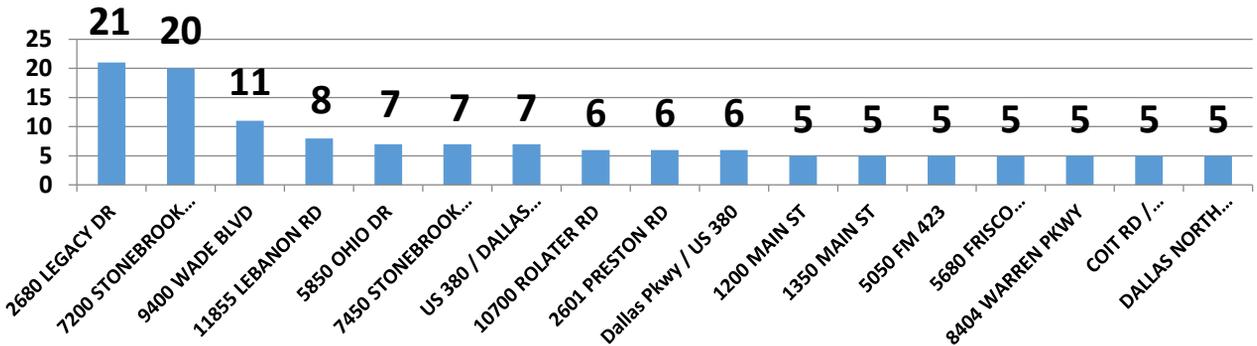
Frisco Fire Department Monthly Report September 2016 Emergency Medical Services



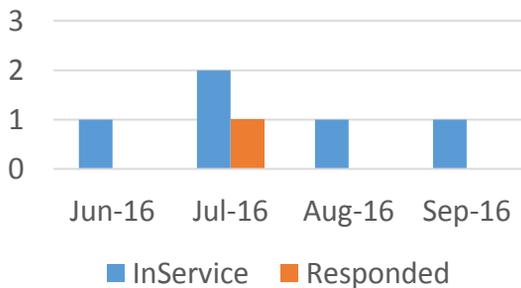
Destination Breakdown



Most Frequent Patient/Call Location



EMS Overload/Surge Medic



EMS Overload – When all 6 in service ambulances are unavailable and Surge ambulances must be pressed into service. In service indicates the ambulance was staffed and ready, typically by removing another FD unit, such as a Truck or Hazmat, from service. Responded indicates the Surge unit responded to an incident during the Overload period



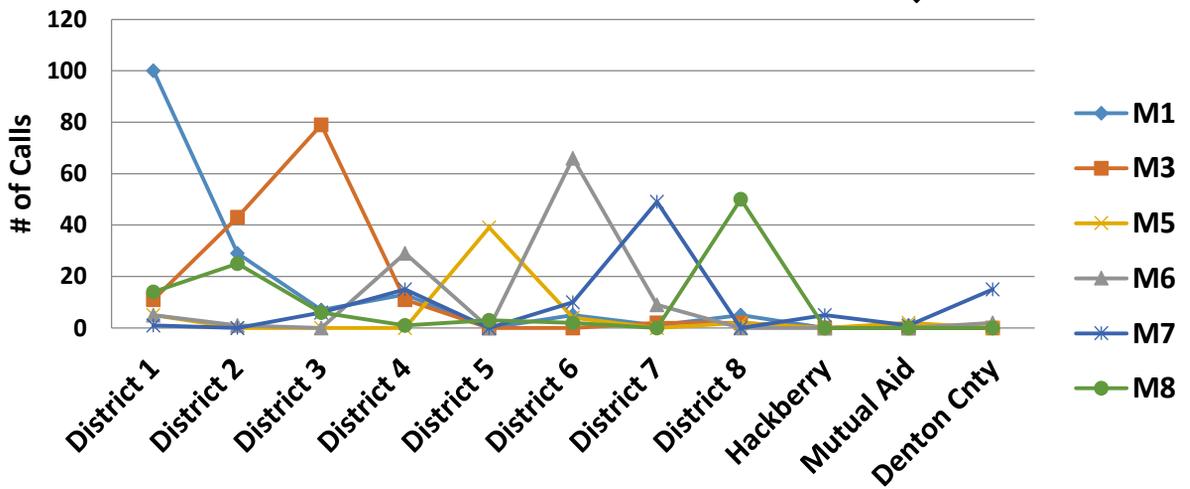
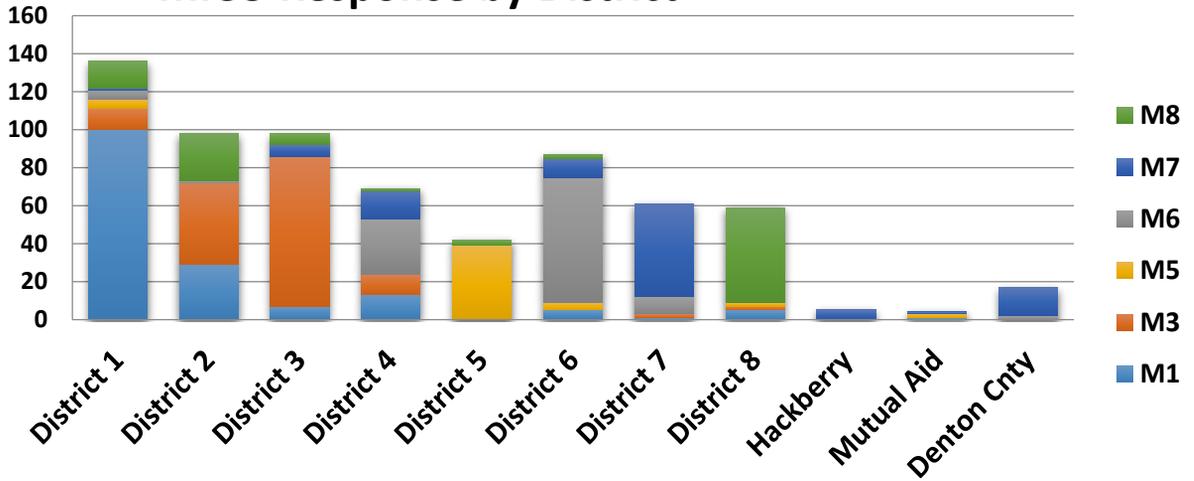
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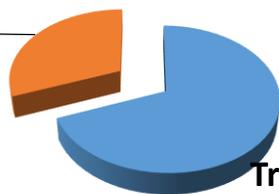
Emergency Medical Services

MICU Response by District



Transports vs. Non Transports

Non-Transports,
184, 31%



Transports, 413,
69%





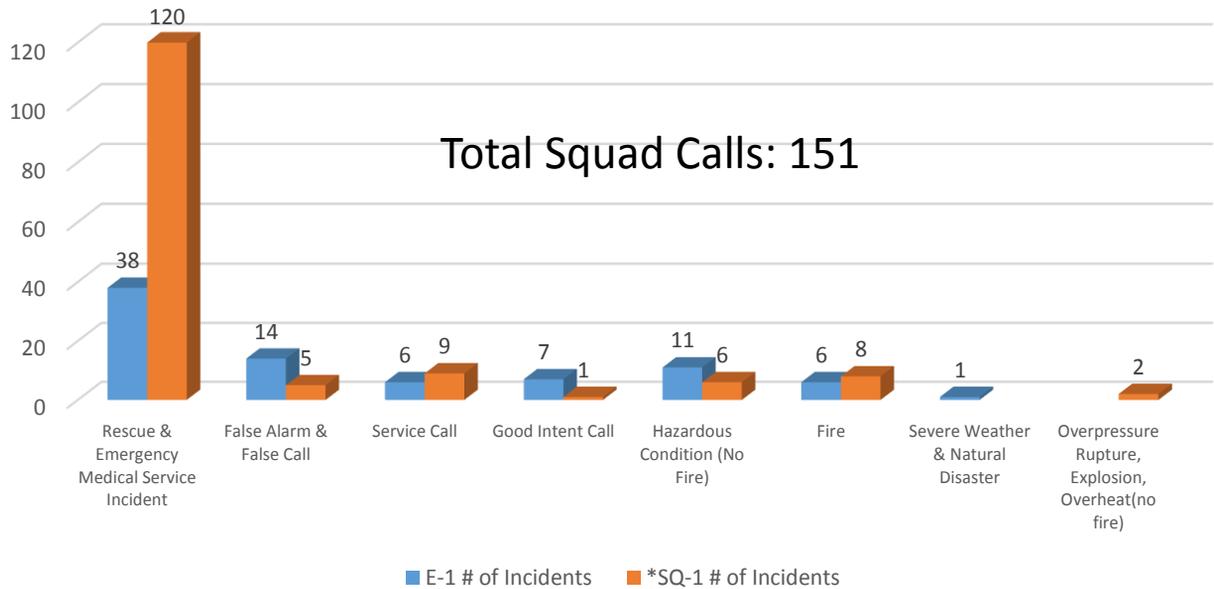
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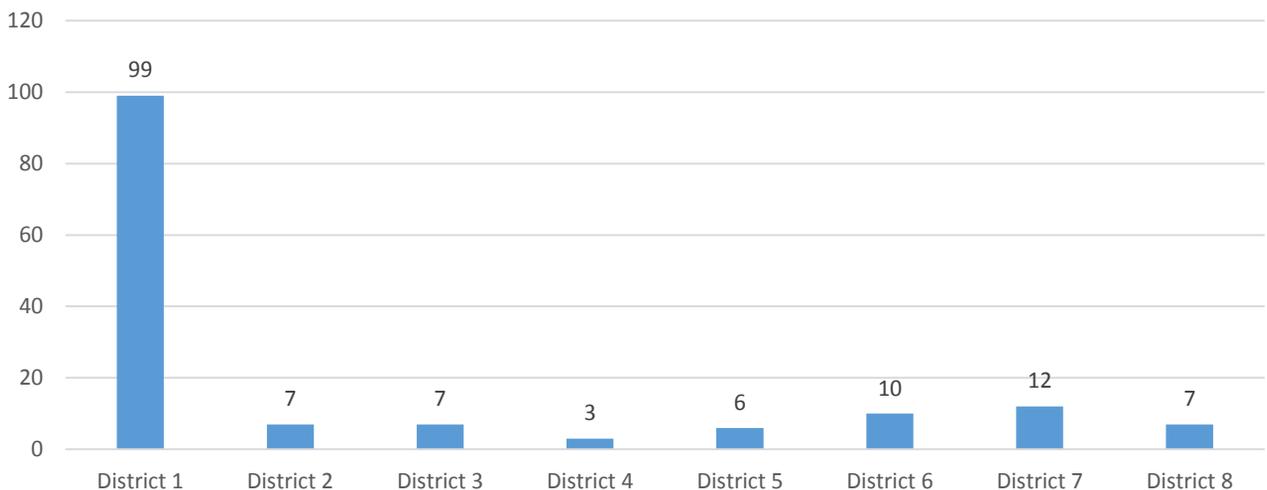
Squad Program

The Squad program began as a pilot program in June 2015 as a 2 person unit to provide additional fire and EMS response capability using an alternative response model to enhance efficiency, response coverage, and provide additional personnel at incidents.

Incident Type September 1 – September 30



Squad 1 Responses by District





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POPULATION DATA		
September 2016	158,180	5.01%
September 2015	150,260	

Item	Alarm Type	YEAR OVER YEAR COMPARATIVE ANALYSIS				YEAR TO DATE COMPARATIVE ANALYSIS					
		September 2016	September 2015	Variance (+/-)	Percentage Change	YTD 2016	2016 Per 1000/Capita [†]	YTD 2015	2015 Per 1000/Capita [†]	Variance (+/-)	Percentage Change
1	Fire Incident	24	19	5	20.83%	193	1.22	171	1.14	22	11.40%
2	Rescue & EMS Incident	612	583	29	4.74%	5,545	35.06	4,959	33.00	586	10.57%
3	Service Call / Good Intent	150	139	11	7.33%	1,268	8.02	1,235	8.22	33	2.60%
4	Hazardous Condition (No Fire)	54	38	16	29.63%	394	2.49	352	2.34	42	10.66%
5	False Alarm / Other	137	109	28	20.44%	1,303	8.24	1,290	8.59	13	1.00%
6	Mutual Aid (Provided)	-	-	-	0.00%	87	0.55	74	0.49	13	14.94%
7	Total Monthly Alarms	977	888	89	10.02%	8,790	55.57	8,081	53.78	709	8.77%

† Per Capita of September 2016 Population divided by 1,000

Per Capita of September 2015 Population divided by 1,000



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POPULATION DATA	
September 2016	158,180
September 2015	150,260
5.01%	

	September 2016	September 2015	Variance (+/-)	Percentage Change	YTD 2016	YTD 2015	Variance (+/-)	Percentage Change
1	5:53	5:58	0:05	-1.40%	6:11	6:01	0:10	2.89%
2	5:54	5:40	0:14	4.12%	5:49	5:38	0:11	3.25%
3	5:43	5:52	0:09	-2.56%	5:57	5:48	0:08	2.42%
4	5:37	5:35	0:02	0.60%	5:35	5:48	0:13	-3.86%
5	5:34	6:02	0:28	-7.73%	5:48	5:50	0:02	-0.63%
6	6:18	5:51	0:27	7.69%	6:08	6:04	0:04	1.13%
7	5:35	5:27	0:08	2.45%	5:30	5:24	0:06	1.95%
8	6:13	6:09	0:04	1.08%	6:02	6:25	0:22	-5.95%
9	Totals	5:49	0:01	0.47%	5:52	5:56	0:03	-1.07%

* District 8 YTD data for 2016 includes January - September 2016; Station 8 was put into service in February 2015.



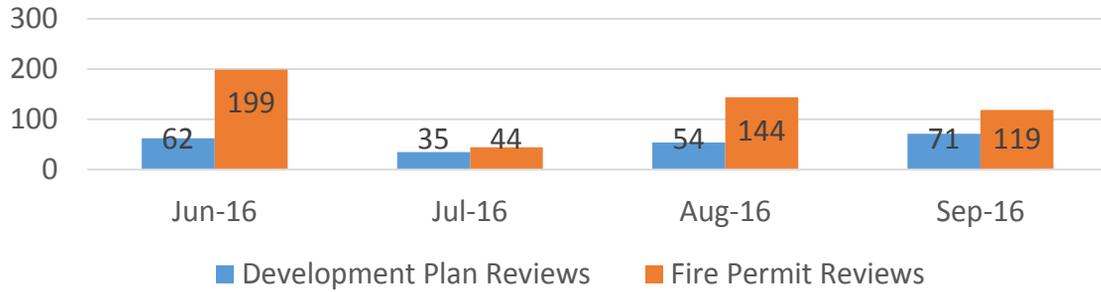
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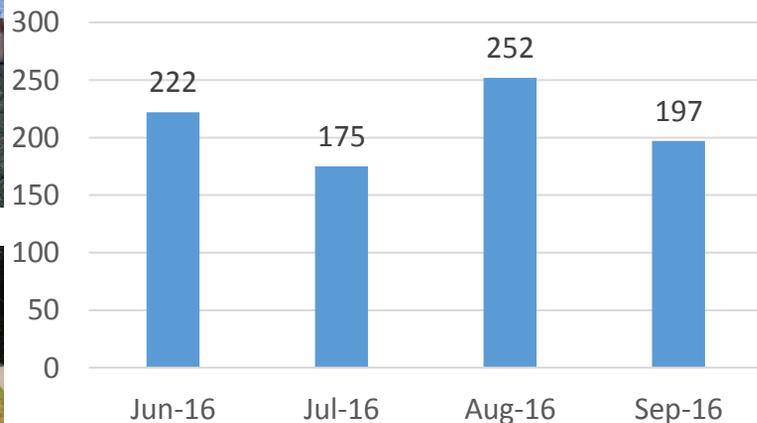
Prevention

Fire Inspections	
New Construction	197
Annual Inspections	99
Special Event Inspections (incl Fireworks)	1

Development and Permit Review



New Construction Inspections





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Community Education



Frisco ISD has started a new year and this means that we beginning to see FSD students back at Safety Town.

Frisco Fire Dept	Number	Students
Fire Station Tours	19	258
Birthday Parties	5	91
Block Parties	2	375
Public Education activities	18	2,288
Fire Extinguisher Class	1	20

Frisco Fire Safety Town	Number	Students
Educational Tours	11	213
Safety Programs	21	945

Community Events	Number	Students
<ul style="list-style-type: none"> ➤ Community Event @ 911 Ceremony at Warren Sports (300) ➤ Community Event @911 Ceremony at Frisco Central Station (120) ➤ Community Event @Clark Middle School Color Run (275) 	3	695
Grand Total		4,885



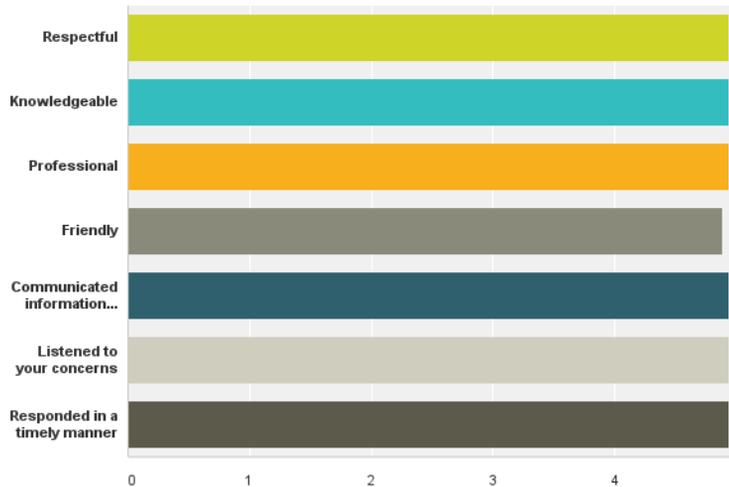
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16 Responses
Customer Service Survey Results



Q6 Please rate your experience with the Frisco Fire Department

Answered: 16 Skipped: 0



Strongly Disagree

Strongly Agree

Q8 Please rate your overall experience with the Fire Department

Answered: 16 Skipped: 0

